



Customer Overview

One of the leading general insurers in Malaysia and has a broad spectrum of services in motor insurance, personal lines, small to medium enterprise businesses and large industrial risks. Listed as top General Insurance company in Malaysia for the year 2016

Problem Statement

- Building an API platform that would expose their back end systems for partners (including customers) to access and perform an online purchase of general insurance products
- Launch of Short Term Enhanced Road Warrior & Smart Home Cover
- Launch of Travel Care for online purchase and migration of existing products (ATM Shield, Flight Care and Enhanced Road Warrior) into the new platform

HCL Solution

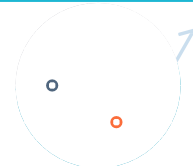


- Spring Boot based Micro Services Implementation to SOA enable business functions
- APIGEE API Gateway for exposing core business to partner channels
- EDGE Analytics for predictive analytics
- APIGEE Security to enforce Identity Management, Compliance, Access Control and Security
- Usage of MEAN stack for dynamic rendering and service consumption through API Layer

Business Value Delivered



- Enabled cross selling of products across various digital channels
- Flexibility in maintaining policies with varying benefits over runtime
- Accelerate process for quicker time to market for new insurance products
- Enable Partner Channel Integration with their core insurance business
- Monetization Plan and integrated payment channels for agent systems



Significant Benefits



- Time for partner onboarding & provisioning was greatly reduced
- Data issues with existing Offline batch sync up with partners was reduced
- Approach provided centralized hub of data for predictive analytics